

Samm's Platinum Plan

Precision Tune-Up and Maintenance Plan

- Same Day Service
- Twice Yearly Samm's Precision Tune-Up and Maintenance
- \$25 Off Guarantee for every repair all year
- 15% Parts and Labor Discounts on every repair
- 2 Year Parts and Labor Warranty
- Up to 2 Standard 1" Pleated Filters per year (\$15.00 Savings)
- \$10 Off Standard Honeywell 5" Filters (\$20/yr. Savings)
- 50% Off Freon (Up to \$39 Savings per pound discount)
- 100% Refund if Complete System Replaced in year
- Special Offers/Upgrades
- Improved System Efficiency
- Average Monthly Savings \$25/month

<u>Samm's Gold Plan</u>

Precision Tune-Up and Maintenance Plan

- Twice Yearly Samm's Precision Tune-Up and Maintenance
- \$5 Off Guarantee for every repair for 30 Days after maintenance
- 10% Parts and Labor Discounts on Repairs
- 1 Year Parts and Labor Warranty
- Improved System Efficiency
- Special Offers/Upgrades

Samm's 31 Point Precision Tune-up and Maintenance Items and Benefits

•Agreement is transferable to new homeowner if you move

Cooling Season

• Remove condenser top, clean debris from base and chemically clean outdoor condenser coil (to restore heat transfer efficiency and reduce utility cost)

• Check inside evaporator cooling coil for cleanliness (if accessible) (to verify heat transfer efficiency and air quality)

• Changed owner supplied air filters (to reduce energy use, reduce compressor strain, improve indoor air quality, and improve comfort) -note; if on Gold Plan and provide and install 1 standard filter on Platinum Plan (\$10 off any Honeywell standard 5" filters)

• Clean primary and secondary drains by clearing with CO2 (Includes PVC Fittings when needed to clear) (to prevent water damage and the potential for mold formation)

• Lubricate all moving parts (where applicable) (to maintain efficiency and extend equipment life)

• Check and tighten all electrical connections including disconnect switch (to ensure uninterrupted system operation)

• Check operating freon pressures for proper refrigerant charge (to ensure optimum levels leading to lower utility usage and extend compressor life)

- Monitor voltage and amperage drawn on all motors and compressor (to identify baseline operating conditions)
- Check compressor quick start/hard start kit for proper operation and microfarads (to ensure reliable operation and ease of start-up)
- Check capacitor for indoor blower motor for proper microfarads (to ensure reliable operation and continued compressor and motor protection)

• Check run capacitor for condenser motor and compressor verifying proper microfarads (to ensure reliable operation and continued compressor and motor protection)

• Calibrate/program thermostat (if applicable) (for accurate control and to prevent system from running longer than necessary, increasing utility usage)

• Monitor air conditioning cycle and verify temperature differential is within specifications (to ensure proper differential across the coil for proper humidity removal and reliable operation)

• Make recommendations for systems improvements (to improve comfort and save money on utilities)

• Check ductwork for damage and/or broken sections and air leakage (when accessible) (to identify obvious leaks, which reduce system efficiency and increase utility expense)

<u>Heating Season</u>

- Check for cracked heat exchanger and secure for safety if breached (to ensure safe operation & the absence of cracks from metal fatigue)
- Clean exchanger and burners (to improve combustion, reducing waste heat)
- Changed owner supplied air filters (to reduce energy use, reduce strain, improve indoor air quality & improve comfort)
- Check for gas leaks at furnace and gas flex line (to identify dangerous leaks and possible fire)
- Clean flame sensor depending on type of system or check and adjust pilot operation (when applicable) (to ensure reliable operation on demand)
- Safety test for carbon monoxide in home (to ensure dangerous gas by-products are properly venting to the outdoors and flue pipes are free from obstruction)
- Lubricate all moving parts (where applicable) (to maintain efficiency and extend equipment life)
- Verify flue integrity for safe operation (to ensure no corrosion is present which can lead to cracks and the introduction of dangerous fumes into your home)
- Check and tighten all electrical connections (to insure safe and proper operation)
- Check and test safety controls (to keep operating costs low and prevent failures)
- Calibrate/program thermostat (for accurate control and to prevent system from running longer than necessary, increasing utility usage)
- Check ductwork for damage and/or broken sections and air leakage (when accessible) (to identify obvious leaks, which reduce system efficiency and increase utility expense)
- Monitor voltage and amperage drawn on blower and draft motor (to identify baseline operating conditions)
- Adjust airflow and verify temperature rise is within specifications (to improve comfort and efficiency)
- Make recommendations for systems improvements (to improve comfort and save money on utilities)
- Check and clear draft vent hose from blockages (to ensure reliable operation on demand)
- When applicable remove heat pump top, clean debris from base and chemically clean outdoor condenser coil
- When applicable test heat pump defrost cycle

• When applicable test heating elements for voltage, amperage and proper cycle (to identify baseline operating conditions)